

TERMINAL CHANGES AT YYC: KEY MESSAGES

1. Why are we doing this?

- Swift fiscal measures are required to sustain YYC Calgary International Airport; Cash preservation, facility optimization needed to maintain critical infrastructure and services.
- With passenger volumes and flights expected to decline between March and June 2020 with a significant projected revenue loss because of the impact of the coronavirus (COVID-19) on travel, YYC has deferred capital spending, reduced services, consolidated terminal operations and reduced its workforce.
- YYC is taking aggressive measures to conserve limited cash flow and maintain a high standard of safe, secure operations on significantly reduced revenue. This includes making tough but necessary decisions in response to this unprecedented situation. Alberta is counting on YYC Calgary International Airport to support economic stimulation and tourism once air travel rebounds.
- Most airport operational costs related to safety, runway maintenance, aircraft movements and passenger services are fixed and cannot be reduced in proportion to reduced traffic volumes. That's why we're focusing on the things we can control.
- YYC continues to collaborate with federal agencies in enforcing public health guidance for self-isolation, physical (social) distancing, personal hygiene and enhanced cleaning protocol. Public health representatives are supporting staff and passengers in the terminals, signage on recommended protocols is prominent and restaurant capacity has been significantly reduced to comply with public health requirements.
- For more than 25 years, employees and volunteers at The Calgary Airport Authority have focused on safely and securely moving people and products around the globe. These enduring values will continue to guide us in responding to the realities of COVID-19 and its global impacts on our lives and livelihood.
- More information is available at <https://yyc.com/covid-19>

2. What are the benefits to consolidating the air terminal building?

- All domestic departures remain in the Domestic Terminal Building with minimal disruption to current layout at check-in.
- Our air carriers' schedules fit into the new space.
- It minimizes the operational footprint and associated costs to maintain parts of the facility.
- This is the most operationally efficient solution and most cost-effective baggage solution.
- It consolidates the majority of check-in to one area and gets all airlines onto the new bag system.
- It creates a true common use facility.
- The plan uses our most central Domestic Pre-Board Screening point (PBS C) with easy activation of PBS B as required.
- Retail and curbside environments are adaptable to this solution.

- Concourse A is easily stanchioned off.
- We continue to maintain a secure corridor available for unscreened flights.
- We can maintain isolation hold rooms post-security.
- It continues to allow for ground-loading airline operations, supporting smaller aircraft; which can be accommodated at Gates 38-40
- The plan considers how we expand our footprint as the flight schedule increases.
- Multiple aircraft types can be managed across gates 32-60
- We can grow into Gates 21-24 and C70-75 as the flight schedule increases.
- It allows for easy access to Concourses E and D connections when flights resume
- Segregates passengers to one location:
 - Minimizes unused portions of the building that can be closed off
 - Janitorial footprint is greatly reduced
- Due to reduced flight schedule and passenger loads, we've moved our domestic baggage operations to a single central area.
- This location has a bag hall that is fully operational and has all the IT requirements in place
- Baggage Services counters are nearby.
- Oversize baggage and non-conveyable routes are already in place.
- Charging stations available in the bag hall.
- Good layout and movement in the bag hall.
- It is cost-effective to limit operations to a single baggage area.
- Claims area supports multiple users.

Click here for the [Facility Consolidation Operations Plan](#), which is available on the Source.

